

Report of the Convener

Adult Services Scrutiny Performance Panel – 2 March 2022

Adult Services Scrutiny Review of the Year 2021-22

Purpose:	As the municipal year ends, it is good practice to reflect on the Panel's work, experience, and effectiveness over the past year.
Content:	Summary of the Year's work 2021-22.
Councillors are being asked to:	<ul style="list-style-type: none">• Reflect on the past year's work• Share ideas to improve the effectiveness of Adult Services Scrutiny.
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1.0 Background

- 1.1 As this is the final meeting of this municipal year, the Panel is invited to reflect on this year's scrutiny work, experience and effectiveness. Any ideas that will improve the effectiveness of the scrutiny of Adult Services are welcome.
- 1.2 Some of the questions the Panel may want to consider:
- What went well?
 - What did not go so well?
 - Has the Panel's work focused on the right things?
 - What have we learnt that will help us with future AS scrutiny?
- 1.3 To aid Panel Members, a summary of the year's work has been included at 3.0.

2.0 Overview

- 2.1 The purpose of the Panel is to provide ongoing challenge to Adult Services performance, to ensure that as the Service is undergoing major change, performance is maintained and that further improvements are made across all areas of the Service.
- 2.2 Possible lines of enquiry - To regularly review performance in Adult Services including asking questions about performance and improvement, focusing on outcomes, provision and leadership. To look at relevant data, commissioning reviews and anything that impacts on Adult Services in Swansea.

- 2.3 The Panel has a core membership of 10 councillors and 1 co-opted member.
- 2.4 There have been 6 Panel meetings and 1 Joint Social Services Panel Meeting, with 6 Conveners letters sent to Cabinet Members to date. Overall Councillor attendance at the Panel for the year has been 68% to end of February 2022.

3.0 Adult Services Work Programme 2021-22

Date	Items Discussed
2 June 2021	<ol style="list-style-type: none"> 1. Update on Adult Services Transformation Programme 2. Briefing on Annual Review of Charges (Social Services) 2020/21 3. Actions from WAO report 'Front door to Adult Social Care' (specific action: to use feedback from the study and whether any additional improvement actions needed)
14 July 2021	<ol style="list-style-type: none"> 1. Performance Monitoring 2. Initial Feedback from CIW Assurance Visit - verbal 3. Review of the Year and draft Work Programme 2021-22
20 October 2021	<ol style="list-style-type: none"> 1. Workforce Support Programme – Support for Health and Social Care Staff 2. Update on Management of Covid-19 Pandemic 3. Performance Monitoring (shorter item with Covid focus)
30 November 2021	<ol style="list-style-type: none"> 1. Update on Management of Covid-19 Pandemic 2. Performance Monitoring (shorter item with Covid focus)
12 January 2022	<ol style="list-style-type: none"> 1. Update on Management of Covid-19 Pandemic 2. Performance Monitoring (shorter item with Covid focus)
14 February 2022 Joint Social Services Meeting	<ol style="list-style-type: none"> 1. Draft Budget Proposals for Adult Services / Child and Family Services 2. Update on Management of Covid-19 Pandemic and Staffing Issues
2 March 2022	<ol style="list-style-type: none"> 1. Update on West Glamorgan Transformation Programme 2. Update on Management of Covid 19 Pandemic 3. Performance Monitoring 4. Review of the Year 2021-22

4.0 The Future Work Programme

4.1 The future work programme will be discussed at the first Adult Services Scrutiny Performance Panel in the new municipal year.